

Richard John Mark Burley

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Professional Profile

A dynamic, focused IT professional, with a wide range of strategic, managerial and technical experience and skills. Equally happy leading or being part of a team. Always eager to work closely with, learn from, and contribute to, all areas of an organisation. Formal qualifications include both academic (2:1 (Hons) Computer Science degree) and practical (MCSE, CCNA, PRINCE2 & ITIL v3) learning approaches.

Objectives

Seeking an opportunity to help drive IT strategy and delivery forward in a new environment whilst continuing to build management & technical skills.

Career Summary

2012 – Present: CIO / Chief Information Officer, [Combat Stress](#)

Overall responsibility for leading the development, delivery and support of the IT and IM strategy, together with its IT operations and change programmes. Key areas of responsibility include; leadership, team management, mentoring, programme / project management, infrastructure, security, risk, budgeting, governance, contracts, business analysis, policy, strategy and vision.

2000 – 2012 : IT Manager (Europe), [Lerch Bates Ltd](#)

Solely responsible for the design, procurement, implementation and management of all IT systems. Supported growth from 18 employees in 2 offices to 60+ employees at 11 locations within the UK, France, Germany, Poland, Russia, Malaysia and New Zealand.

2001 – 2003 : IT Manager, [The FM Company plc](#) (Now [Conssero plc](#))

Fulfilled this role in addition to the above role at Lerch Bates (the FM Company was a "daughter company" of Lerch Bates). Role was very similar to that at Lerch Bates as the FM Company grew from 2 to 12 employees in 2 years;

- Design and management of web application. (Oracle on Solaris (SPARC))
- Responsible for design of the connectivity functionality of "Site Terminal".
- High-level discussions with decision makers at various international clients.
- Sourcing, recruitment, training and management of key technical staff.

Formal Qualifications

- [MCITP: SharePoint 2010](#), [MCTS: SharePoint 2010](#), [CCNA](#), [CCENT](#)
- [ITIL v3 \(Foundation\)](#), [PRINCE2 2009 \(Practitioner\)](#)
- [MCSE \(Windows Server 2003\)](#), [MCTS \(Windows Vista\)](#), CompTIA Security+

1996 – 2000 : [BSc \(Hons\) Computer Science \(2:1\), Kingston Univ.](#)

1991 – 1995 : [2 A-Levels & 10 GCSEs, Holy Trinity School](#)

Leadership Skills

Strategy

- Developing and delivering overall IT & IM strategy to / for the board.
- Business analysis with a focus on highly critical business intelligence.
- Programme and project management of multiple interdisciplinary teams.
- “System-of-systems” architecture design, management, and delivery.
- Delivering revolutionary technical innovation into the organisation safely.

Team Management

- Leading diverse teams strategically, technically and organisationally.
- Recruiting, training, managing, assessing and mentoring team managers.
- Transforming existing teams to deliver strategic value and leadership.
- Implementing best practice cross-departmentally.
- Team building and team fixing strategy and delivery.

Service Management

- Implementation and transformation of help desk / IT service operations.
- Design and deployment of critical 24/7 systems monitoring solutions.
- Overview and improvement of all disaster recovery / continuity matters.
- Creating a mobile and empowered user culture of technical innovation.
- Uplifting service to fully align with the benefits of cloud technology.

Technical Skills

Infrastructure

- Windows Server 2008 R2 (Also NT4, 2000 and 2003)
- Linux (Red Hat, Fedora and Ubuntu)
- Exchange and SharePoint
- Blackberry Enterprise Services
- SQL Server and MySQL
- VMWare and Hyper-V
- Microsoft System Center
- WordPress, Joomla and Drupal
- Veritas and ARCserve Enterprise Backup
- IIS and Apache
- Kaspersky and McAfee (Desktop, Server, Appliance & Administration).

Networking

- AD, DNS, WSUS, DHCP, WINS
- Cisco, HP, Dell, Watchguard and Checkpoint
- Avaya, Panasonic and Samsung Telecoms
- Spiceworks, ManageEngine, Bugzilla and Mantis

User

- Windows, Ubuntu and Mac OS
- Windows Phone, iOS and Android
- Microsoft Office, Open Office and Libre Office
- Adobe Acrobat & AutoCAD
- FrontPage, SharePoint Designer and Expression

Personal Information

- British National (Born in Chile)
- Full UK Driving License
- Fluent English and strong Spanish

Interests & Activities

- Trustee of The cornerHOUSE, a volunteer run community arts centre.
- Also involved in fundraising for a number of charities including UNICEF;
 - 2008: Walked across England in 5 days.
 - 2009: Undertook the Three Peaks 24-hour Challenge
 - 2010: Created, and directed an open community stage production
 - 2011: Delivered a full re-structure of "The cornerHOUSE"
 - 2012: Volunteering at the London Olympics & Paralympic games

Referees

Available on request.