

Richard Burley

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Profile

A dynamic, focused IT management professional, with a wide range of both management and technical experience and skills. Well versed in by both leading and working within teams from all areas of a business and delivering success in IT and wider business relationships including the implementation of overall IT strategy with a strong focus on ROI.

Experience

2000 – Present: Lerch Bates Ltd, IT Manager (Europe)

Responsible for the design, procurement, implementation and management of all IT systems. Supported growth from 18 employees in 2 offices to 60+ employees at 11 locations within the UK, France, Germany, Poland, Russia, Malaysia and New Zealand.

Management:

- Working with the Directors to implement corporate IT strategy
- Recruitment, training & management of user support personnel
- Recruitment & management of developers
- Planning & managing yearly IT budget. (From £50k in 2000 growing to £500k+)
- Development & management of CSR policy and work towards ISO 14001
- Additional support for Indian & Middle-Eastern offices. (Mumbai & Dubai)

Projects:

- Move from file servers to a virtualised SharePoint 2010 farm for collaboration.
- Design, implementation & management of bespoke ERP solution. (MSSQL & .NET)
- Implementation of international WAN / VPN infrastructure
- Office setup and relocation, new and existing offices, including European HQ
- Joint development of public websites with sales and marketing teams

Infrastructure:

- File & print, email & chat, collaboration, Active Directory, DNS, WSUS, DHCP, etc.
- “Access Anywhere” availability of all systems, for all employees. (VPN & HTTPS)
- Mobiles; initially BlackBerry ES, then iOS, now Android and Windows 7 Mobile
- Firewalls, routers and other security systems. (Cisco / Watchguard / McAfee)
- Datacentre management including power, connectivity and cooling

2001 – 2003: Conssero, IT Manager

Fulfilled this role in addition to the above. Conssero is a daughter company of Lerch Bates. Supported the company's growth from 2 to 12 employees over 2 years;

- Design and management of web applications on Oracle and Solaris
- Sales Support for facilities management PaaS applications
- Recruitment, training and management of IT staff

1998 – 1999: E92 Plus Ltd, Support / Consultant (Industrial Placement)

- Design, implementation & maintenance of client support application
- Consultancy for security / monitoring hardware and software solutions

Education

1996 – 2000: Kingston University: Computer Science (2:1)

1991 – 1995: Holy Trinity School: Physics and Physical Ed. A-Levels & 10 A-C GCSEs

Formal Qualifications

2011: SharePoint 2010 MCTS & MCITP and CCNA

2010: ITIL v3 Foundation and PRINCE2 (2009) Practitioner

2007: MCSE Windows Server 2003, MCTS Windows Vista and CompTIA Security+

IT Skills

Server Administration Experience

- Windows Server 2008 R2 (Also NT4, 2000 and 2003)
- Active Directory
- Linux (Red Hat, Fedora & Ubuntu)
- MAC OS (8.0 to 10.6.7)
- Exchange 5.5 to 2010
- Blackberry Enterprise Services
- SQL Server (to 2008 R2), MySQL
- SharePoint 2003 to 2010, WordPress
- Microsoft Access
- VMWare & Hyper-V
- Microsoft System Center
- Veritas and ARCserve enterprise backup
- IIS (to 7.0) and Apache
- Kaspersky & McAfee (Desktop, Server, Appliance & Central Administration).

Networking Administration

- DNS, WSUS, DHCP, WINS
- Cisco, HP, Dell, Watchguard and Checkpoint

Desktop and end user

- Microsoft Office (to 2010) including Visio & Project
- Adobe Acrobat (to 10)
- AutoCAD (to 2011)
- FrontPage / SharePoint Designer / Expression
- Windows 7 Mobile and Android Support

Personal Information:

- British National (Born in Chile)
- Full UK Driving License
- Fluent English and strong Spanish

Interests & Activities

- Enjoy participating in a number of sports, particularly playing badminton.
- Trustee & founder member of the Artistic Committee of The cornerHOUSE, a local volunteer run theatre and community arts centre. Also involved in charity fund raising for a number of charities including UNICEF.
 - 2008: Walked across England in 5 days.
 - 2009: Undertook the Three Peaks 24-hour Challenge
 - 2010: Created, produced and directed an open community stage production
 - 2011: Championed and delivered a full re-structure of “The cornerHOUSE”
 - 2012: Volunteering at the London Olympics & Para-Olympic games